



Zhongshan SEEMAX Electrical Appliance Co.,Ltd

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What to avoid:

Language that could be perceived as offensive, libelous, defamatory, indecent, harmful, harassing, infringing, intimidating, threatening, hateful, abusive, vulgar, obscene, pornographic, profane, sexually explicit, or sexually/racially/culturally/ethnically offensive;

2. Personally identifiable information, such as an email address, physical address, IM screen name, or phone number;

3. Advertising or commercial content that solicits products or services;
4. Junk mail, chain letters, and spam;
5. Impersonating information (be yourself);
6. False, misleading, inaccurate, fraudulent, or deceptive content;
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1. Use the website in any way that may lead to the encouragement, procurement, or carrying out of any criminal activity, or to promote any business, products, or services;
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Sinbbon attempts to be as accurate as possible. However, though it is our priority to provide you with complete, current, and accurate information, our website may contain content that is subject to human and/or technological errors (e.g., typographical errors, inaccuracies, omissions, etc.). This content may include information related to pricing, descriptions, and availability, as well as material that is incomplete or outdated. Orolay does not warrant that product descriptions or other content is accurate, complete, reliable, current, or error-free. If a product is offered by Sinbbon itself is not as described, your sole remedy is to return it in an unused condition. Orolay reserves the right to correct such information, even after an order has been placed. We may change or update information without prior notice at any time. Consequently, we apologize for any

inconvenience that such errors may produce.

Unknown Credit Card Charges

Please keep in mind the following for unknown charges:

1. A bank has placed an authorization hold for recently canceled or changed orders. When you place an order, Orolay contacts the issuing bank to confirm the validity of the payment method. Your bank reserves the funds until the transaction processes or the authorization expires, but this is not an actual charge. If you cancelled your order, the authorization will be removed from your account according to the policies of your bank. To remove an authorization, contact your bank to clarify how long they hold authorization for online orders.

2. An order was placed by a family member, friend, or co-worker with access to your card number.

3. Additional cards are associated with the credit or debit account.

4. A back-ordered or pre-ordered item shipped.

5. A gift order shipped.

6. An order was split into multiple shipments or sent to multiple shipping addresses.

7. An order was shipped before a failed charge. In this circumstance we will attempt to contact the customer up to two times. After two business days with no response we will attempt to charge the open balance to the card on file.

Shipping Errors

If your order states delivered but you did not receive it then a claim must be submitted to our company for this issue. We will not refund or replace the item without an open claim with our company. These orders may be subject to a completed investigation with the shipping carrier. No refund or replacement will be issued until the investigation is completed in full. The average time for an investigation is eight business days.

Website Access and Contents

Access to this website and its contents may be suspended temporarily and without notice in the case of system failure, necessary maintenance or repair, or for reasons beyond our control. We have made every effort to display the

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No Confidentiality

We do not wish to receive any confidential or proprietary information through this website other than the information required from you to place an order (please refer to our Privacy Policy). By submitting other information to us, you grant us license to use it in any way, without compensation. We will not use your name other than in the course of providing services to you unless required to do so by law, or unless you have provided us with your permission to do so.

Children

Orolay does not sell products for purchase by children; we sell children's products for purchase by adults. If you are under 18, then please consult your parent or guardian before proceeding to use the website since they will need to place the order on your behalf.

Privacy Policy

Please see our Privacy Policy which contains important information about the use of your personal data and other information regarding your privacy.

Cookie Policy

Please see our Cookies Policy which contains important information about our use of cookies on our respective websites.

Ecommerce returns policy and procedures

Please see our Ecommerce Returns Policy and Procedures which contains important information about the return of products purchased on this website.

Indemnification

You agree to indemnify, defend, and hold harmless Orolay, its officers, directors, employees, agents, licensors and suppliers from and against all claims, losses, liabilities, expenses, damages and costs, including, without limitation,

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Applicable Law

If you choose to visit our website, you agree that the following laws shall govern the conditions of use and any disputes that may arise between you and Sinbbon:

For customers located in the United States: California law shall apply.

For customers located in Canada: Canadian law shall apply.

For customers located in the United Kingdom: English law shall apply.

For customers located in Japan: the laws of Japan shall apply.

For customers located in China: the laws of the PRC shall apply.

For customers located in Hong Kong: the laws of Hong Kong shall apply.

For customers located in Italy: Italian law shall apply.

For customers located in Germany: German law shall apply.

For customers located in Netherlands: Dutch law shall apply.

For customers located in France: French law shall apply.

Special note for all other customers, located outside of Europe, which are not specifically specified above: English law shall apply. Disputes

We will do our best to resolve any disputes over these Terms and Conditions of Use. You agree that any disputes relating in any way to your visit of our website or to the products purchased on it, including but not limited to any disputes related to privacy, shall be submitted to confidential arbitration in the arbitration centres specified below. By agreeing to arbitration you are waiving important rights, including but not limited to the right to a trial by jury and the right to bring an action in a court of law or equity.

For customers located in the United States: any arbitration under these Terms and Conditions of Use or other Orolay' policies, shall be conducted in the prevailing rules of the American Arbitration Association. The arbitrator's award shall be binding and may be entered as a judgment in any court of competent jurisdiction. To the fullest extent permitted by applicable law, not arbitration with respect to the website or to products purchase here shall be joined to an arbitration involving any other party, whether through class arbitration proceedings or otherwise.

For customers located in EMEA: any arbitration under these Terms and Conditions of Use or other Orolay' policies, shall be conducted pursuant to the Internal Rules of the European Court of Arbitration. The arbitrator's award shall be binding and may be entered as a judgment in any court of competent jurisdiction. To the fullest extent permitted by applicable law, not arbitration with respect to the website or to products purchase here shall be joined to an arbitration involving any other party, whether through class arbitration

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For customers located in APAC: any arbitration under these Terms and Conditions of Use or other Orolay' policies, shall be conducted in the prevailing rules of the Hong Kong International Arbitration Centre (HKIA) or the Japan Commercial Arbitration Association. The arbitrator's award shall be binding and may be entered as a judgment in any court of competent jurisdiction. To the fullest extent permitted by applicable law, not arbitration with respect to the website or to products purchase here shall be joined to an arbitration involving any other party, whether through class arbitration proceedings or otherwise.

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